

FUNCTIONING IMPROVEMENT AND SERVICE SATISFACTION FOR CHILDREN SERVED BY ONE COMMUNITY ONE FAMILY

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Purpose

This brief examines the National Outcome Measures (NOMS) data for the federal government collected between October 2009 and April 2013. These are the data used to report to Congress about improvements observed among the children and youth served by One Community One Family (OCOF).

Executive Summary

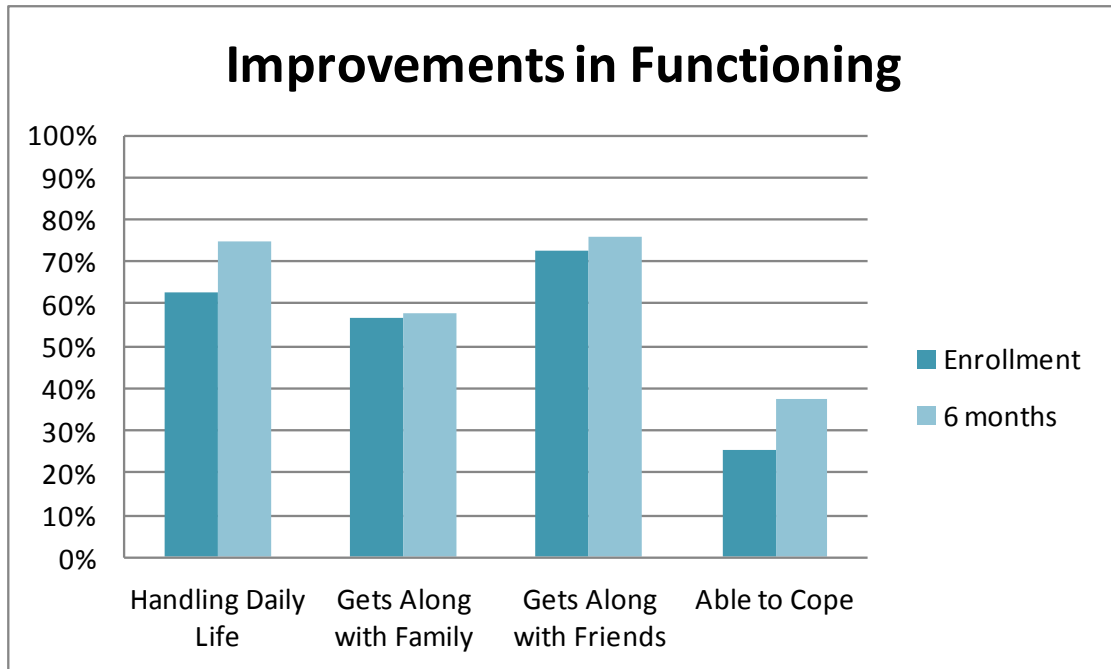
- NOMs data are collected on all children who are enrolled in an OCOF program.
- The NOMs collects information on ten domains:

<i>Functioning</i>	<i>Social Connectedness</i>
<i>Stability in Housing</i>	<i>Access/Capacity</i>
<i>Employment and Education</i>	<i>Retention</i>
<i>Crime and Criminal Justice Status</i>	<i>Cost-Effectiveness</i>
<i>Perception of Care</i>	<i>Use of Evidence-Based Practice</i>

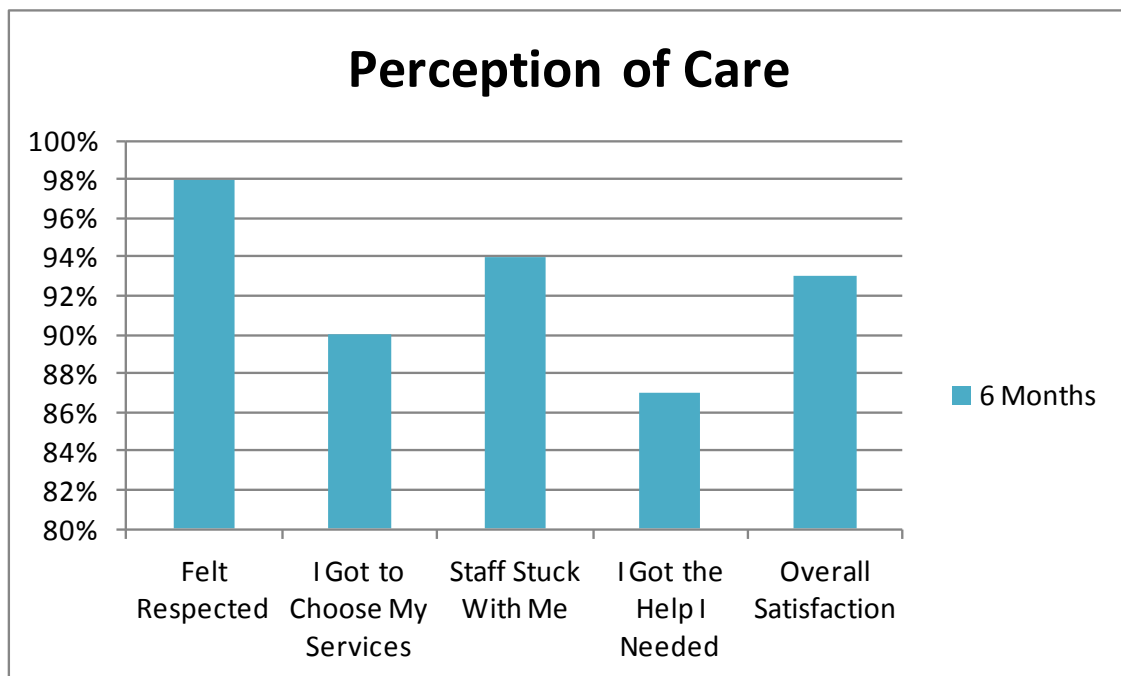
***This brief focuses on Functioning and Perception of Care

- NOMS data are collected for all children and youth within seven days of enrollment into OCOF care coordination, every six months thereafter, and within seven days of discharge from the program.
- To assess if there was any improvement for the children and youth enrolled in care, changes in scores were examined between enrollment to six months for the following questions: Handling Daily Life; Gets Along with Family; Gets Along with Friends; Able to Cope.
 - Improvements were found for all questions. Greatest improvement was found for the items *Handling Daily Life* and *Able to Cope*.
- Five questions from the perception of care (satisfaction questions) were assessed: Felt Respected; I Got to Choose My Services; Staff Stuck with Me; I Got the Services I Needed; Overall Satisfaction.
 - 87% or more youth responded agree for all questions.

The graphs display what percentage of youth reported that they agree with the statement.



While there was improvement found in all domains, there was a statistically significantly increase from enrollment to 6 months for *Handling Daily Life* and *Ability to Cope*.



***Perception of Care is only collected at 6 months or later and not at enrollment.