

ONE COMMUNITY ONE FAMILY PROVIDER SURVEY: COMPARISON OF MARCH 2010 TO MARCH 2012

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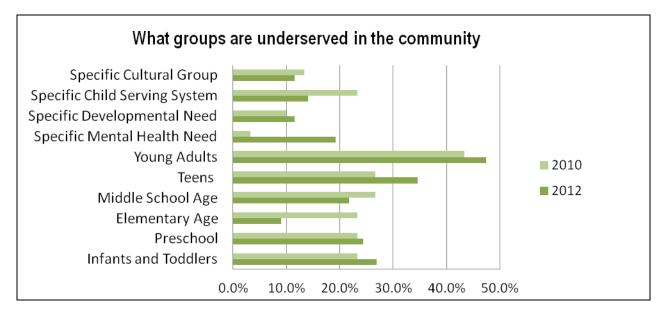
Background

- The survey was developed through input from the One Community, One Family Evaluation Advisory Board (EAB).
- The survey was distributed using SurveyMonkey (web-based survey software) to a list of individuals who have some kind of involvement with One Community, One Family or work in a child serving system throughout the eight county region that One Community, One Family serves.

Response Rate

2010 Survey: The survey was distributed to 175 individuals and completed by 88 individuals for a response rate of 51%.

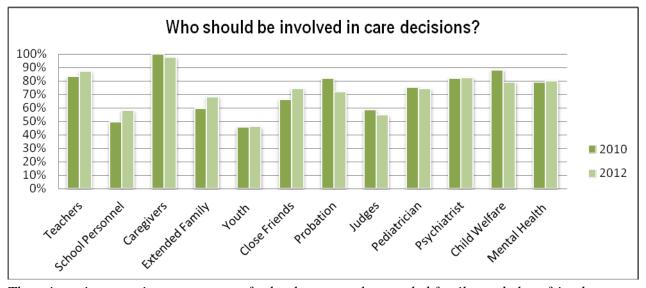
2012 Survey: The survey was distributed to 370 individuals and completed by 116 individuals for a response rate of 31%.



| What is the preferred treatment setting? | 2010 | 2012 |
|--|------|------|
| School-based Services | 3 | 3 |
| Office-based Services | 3 | 2 🖌 |
| Home-based services | 3 | 4 ♠ |
| Day Treatment programs | 3 | 3 |
| Therapeutic foster case or group homes | 3 | 3 |
| Residential Treatment | 3 | 2 🕇 |
| Psychiatric Hospitalization | 3 | 1 🖌 |

*Rated from 1-4, where 1= not preferred to 4 = strongly preferred.





There is an increase in engagement of school personnel, extended family, and close friends.

| Do providers value youth and family voice? | 2010 | 2012 |
|--|-------|-------|
| The youth should have equal say when making care decisions | 9.1% | 25.9% |
| The priority of the youth's caregiver should have equal say in care decisions. | 13.0% | 24.7% |

*percentage who stated strongly agree

| Alignment with System of Care Values | | |
|--|------------------------------------|--|
| 2010 | 2012 | |
| Family Guided | Family Guided | |
| Individualized | Individualized | |
| Community-based | Community-based | |
| Evidenced-based | Evidenced-based | |
| Youth Guided | Youth Guided | |
| Cultural and Linguistic Competence | Cultural and Linguistic Competence | |
| Color Code: Not yet, Some Evidence, Value in Community | | |

What does this mean?

- Transition age youth (16-25) continue to be a concentration within the community.
- There is increased attention on the needs of young children (0-3).
- Home-based services are preferred over sending a child out of the community or office based services.
- The community is beginning to value youth and family voice and choice more.
- There appears to be an increased engagement of informal supports (extended family and close friends) in the process of care decisions.